

Healthwatch has launched its survey seeking views of patients about accessing GP practices. This survey is also being carried out in some neighbouring Healthwatch areas so will help give a useful wider picture and identify those areas where performance is good and highlight others where further work needs to be done.

Alongside this a survey is being conducted seeking the views of those at GP Practices which will help give a balanced view of issues from both sides of the practice door.

Details of the survey are as follows; -

<https://www.healthwatchisleofwight.co.uk/news/2021-11-17/share-your-experience-accessing-support-your-gp-practice>

Share your experience of accessing support from your GP practice

News – 17 November 2021

Healthwatch Isle of Wight is reaching out to Island communities to hear from people directly about their experiences of accessing primary care and would particularly like to hear about people's recent experiences after June this year.

A public survey has been launched to find out people's experiences of contacting their GP surgery and accessing support.

The survey results will be published in a report early next year which will be shared with key services on the Island, including Hampshire, Southampton and Isle of Wight Clinical Commissioning group, the Hampshire and Isle of Wight Integrated Care System and GP practices.

Healthwatch Isle of Wight manager, Joanna Smith, said the report would celebrate good practice as well as highlight any gaps in services.

GP services are often the first point of contact for anyone with a physical or mental health problem and are the gateway to many other health services and specialities. The COVID-19 pandemic has changed the way that people access primary care and we would like to share their recent experiences, both positive and negative. By completing the survey, you will help us to build a picture of local services to help GP practices and commissioners identify what is working well for people and what needs to change.

– Joanna Smith - Healthwatch Manager

[Complete the survey here.](#)